

The logo for CAQH (Central Access and Query Hub) is displayed in a light blue, sans-serif font. The letters 'C', 'A', 'Q', and 'H' are large and bold, while the 'Q' is slightly smaller and positioned between the 'A' and 'H'. A thin, light blue arc curves over the top of the 'Q'. To the right of the 'H' is a small 'SM' trademark symbol. The background is a dark blue gradient with a faint network diagram of nodes and lines at the bottom and a large, semi-transparent circle on the left side.

CAQHSM

Delivering The Future of Provider Data

May 2026



Background

- ❖ 15 years of Healthcare experience
 - 11 years at a Blue Cross Plan
 - 4 years at CAQH

- ❖ Varied experience:
 - Operations
 - Provider Data Management
 - Program and Product Management

- ❖ Passionate about improving healthcare through innovation



Brandon Parker

Sr. Director, Product Strategy and Management

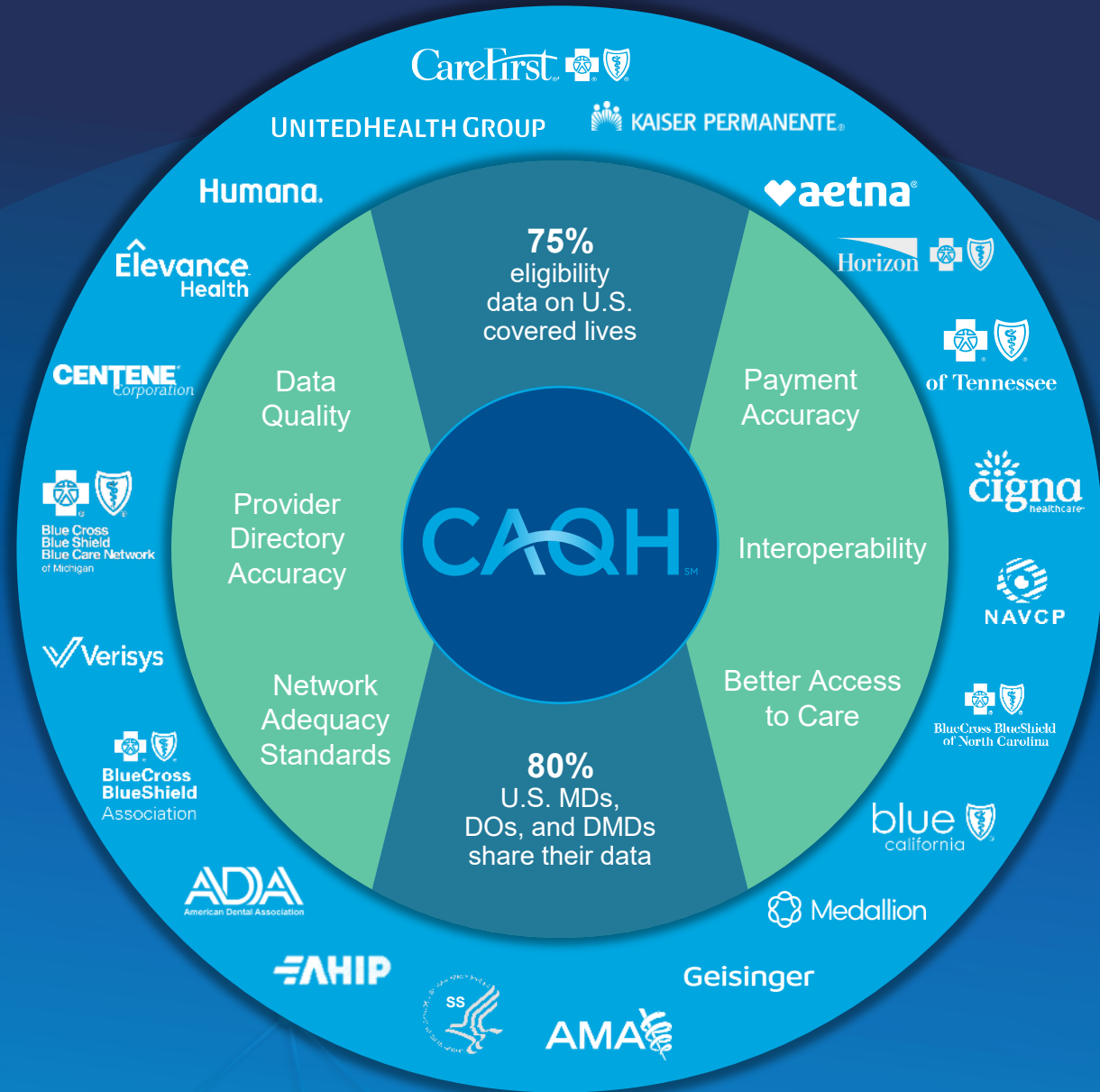
Session Overview

- Learn how strategic alliances between payers and providers are solving critical data exchange challenges to improve outcomes and reduce costs
- CAQH's role: We'll unpack our operational framework and core solutions designed to simplify processes and elevate the provider experience

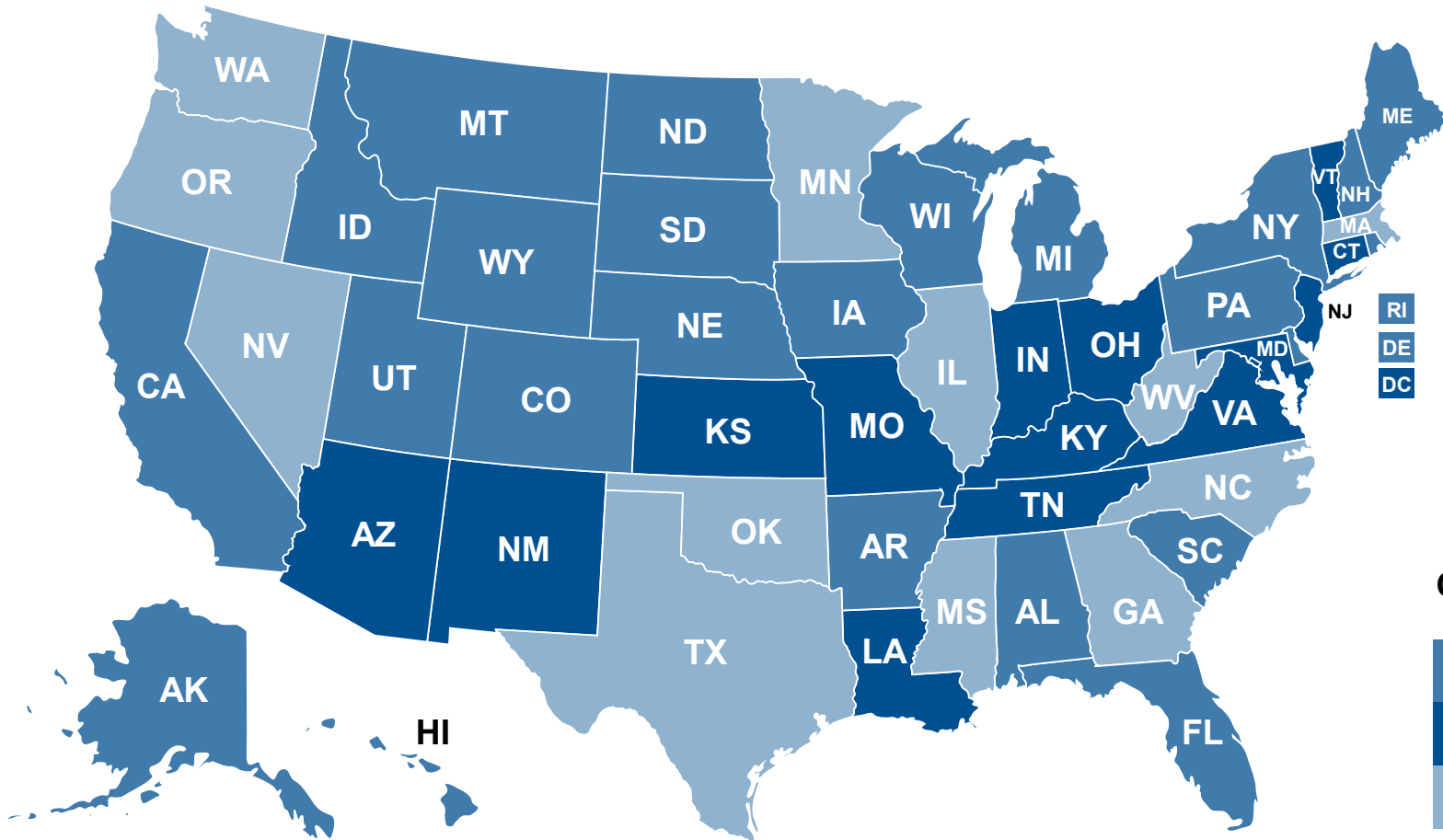


We power the business of healthcare

For 25 years, our work has eliminated billions of dollars in waste and inefficiencies earning the trust of health plans, providers, associations, and even our competitors



CAQH Provider Data Application is Utilized Nationwide



4.8M+
Provider
data records

CAQH Application Utilization*

- 24 CAQH Accepted
- 15 Mandated or Codified
- 12 State specific applications enabled by CAQH

Total is 51 (50 States + DC)

Transforming Provider Data Management for Health Plans & Providers



Improved Data Accuracy, Security & Compliance

- Reduced claim denials, payment delays & compliance risks associated with data discrepancies
- Nimble configuration ensures timely NCQA, CMS, and state regulatory compliance



Centralized Data Source

- Single source of truth for provider data
- Real-time updates & automated credentialing validation



Operational Efficiency & Cost Savings

- Reduces costs of provider outreach and data reconciliation
- Integrated with existing systems reducing operational friction



Scalable, Future-Proof Technology

- Built on a cloud-based, modular architecture, allowing for flexible & scalable adoption
- Future-ready AI & automation capabilities drive continuous process improvement

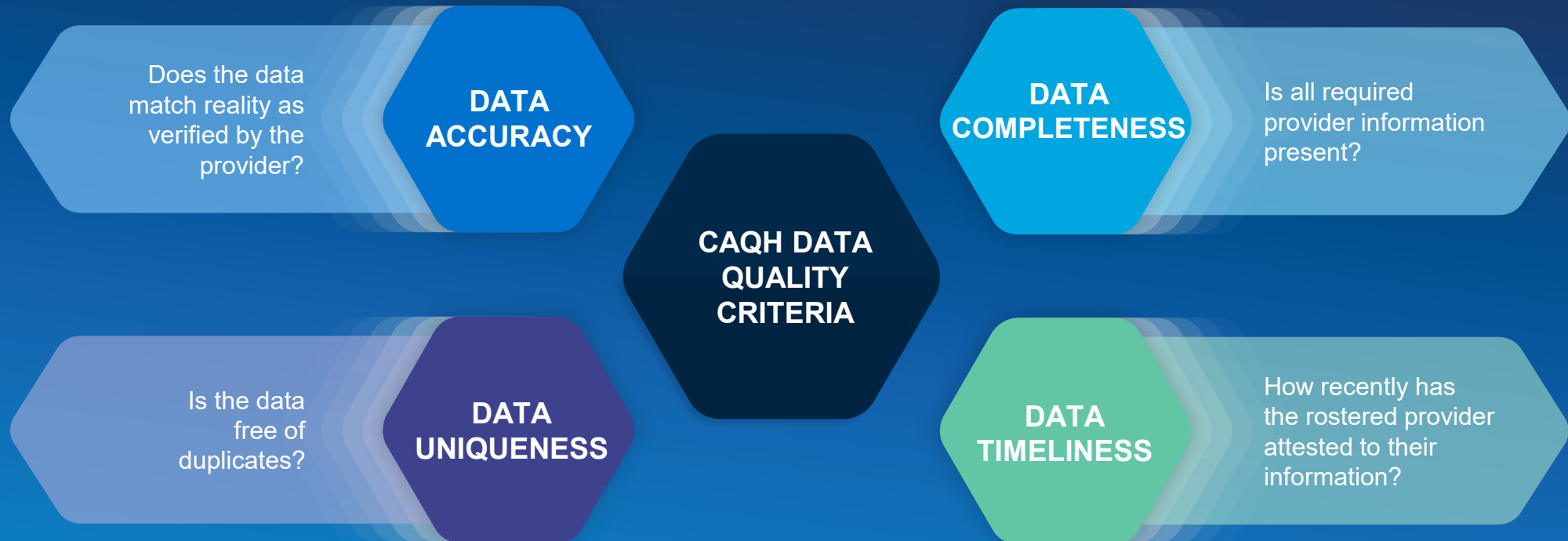


Improved Member Experience & Quality of Care

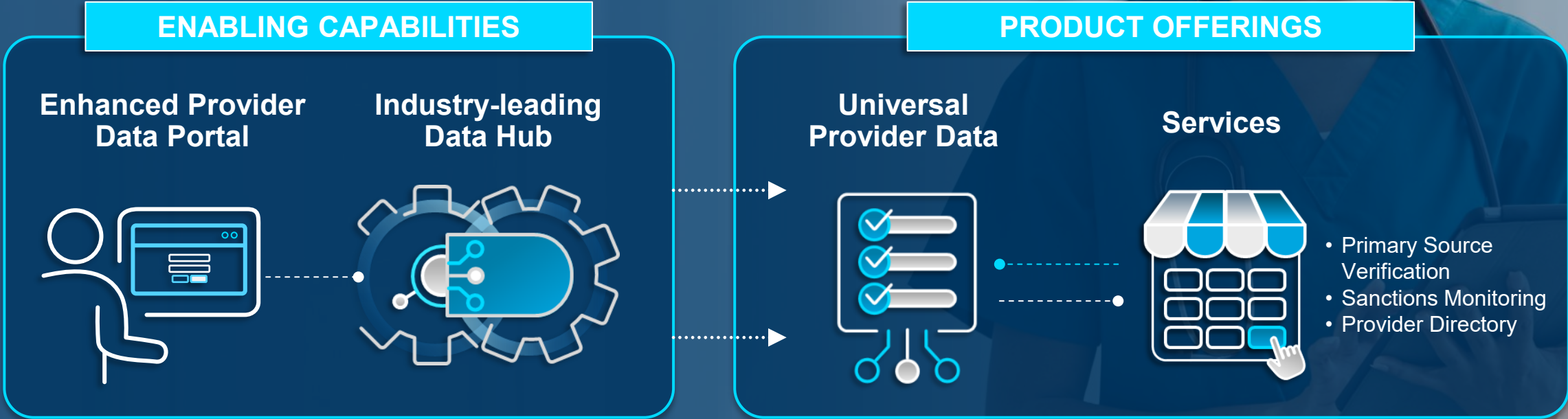
- Members have access to accurate provider directories
- Reduces misrouted claims and payment issues (from provider data errors)

Path to Improved Data Quality

We have developed an industry leading Data Quality model to manage the CAQH provider population



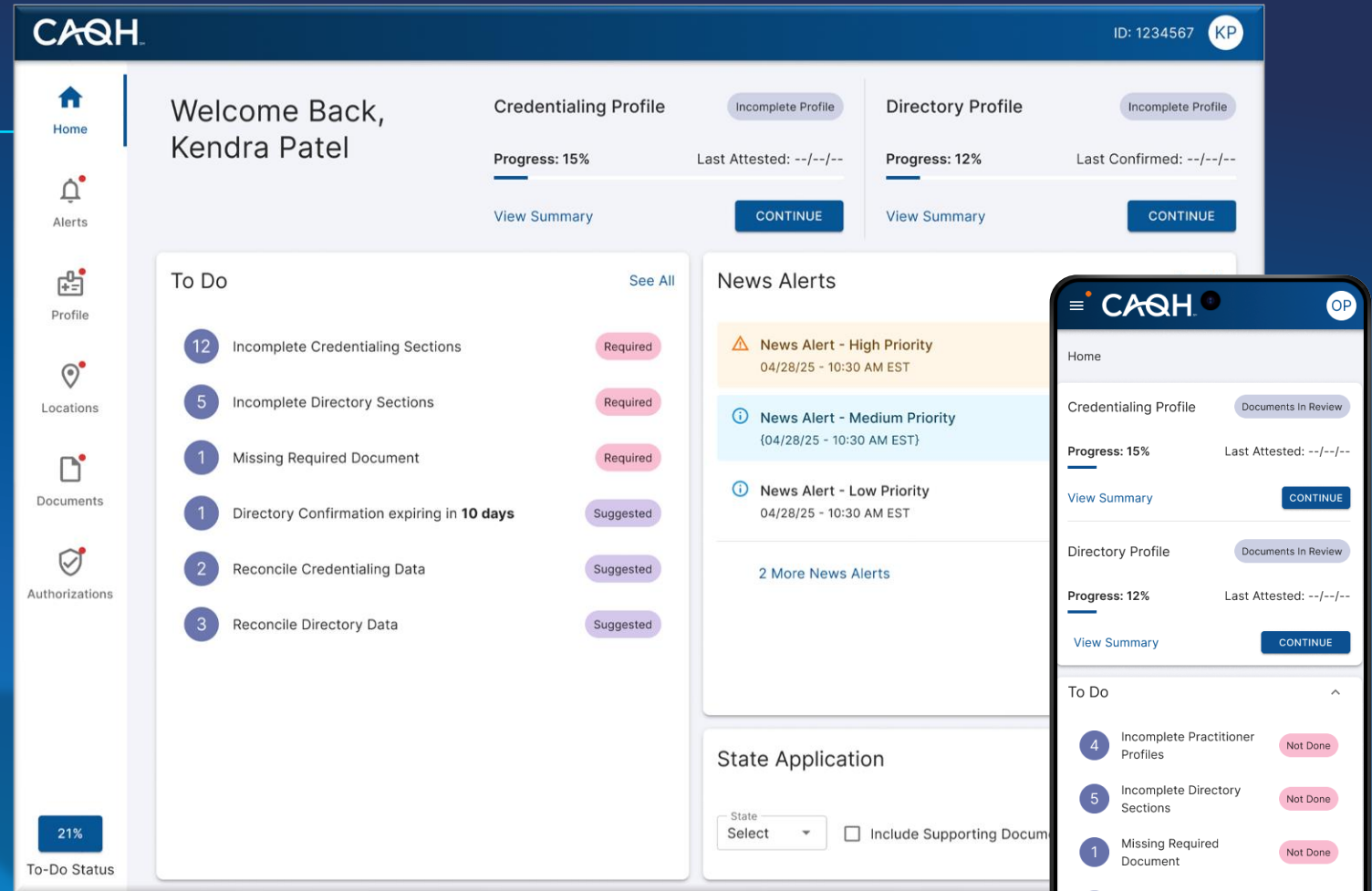
CAQH will launch our **new provider data platform** in 2026 that solves industry challenges around data fragmentation, accuracy, and integration



Planned provider experience improvements

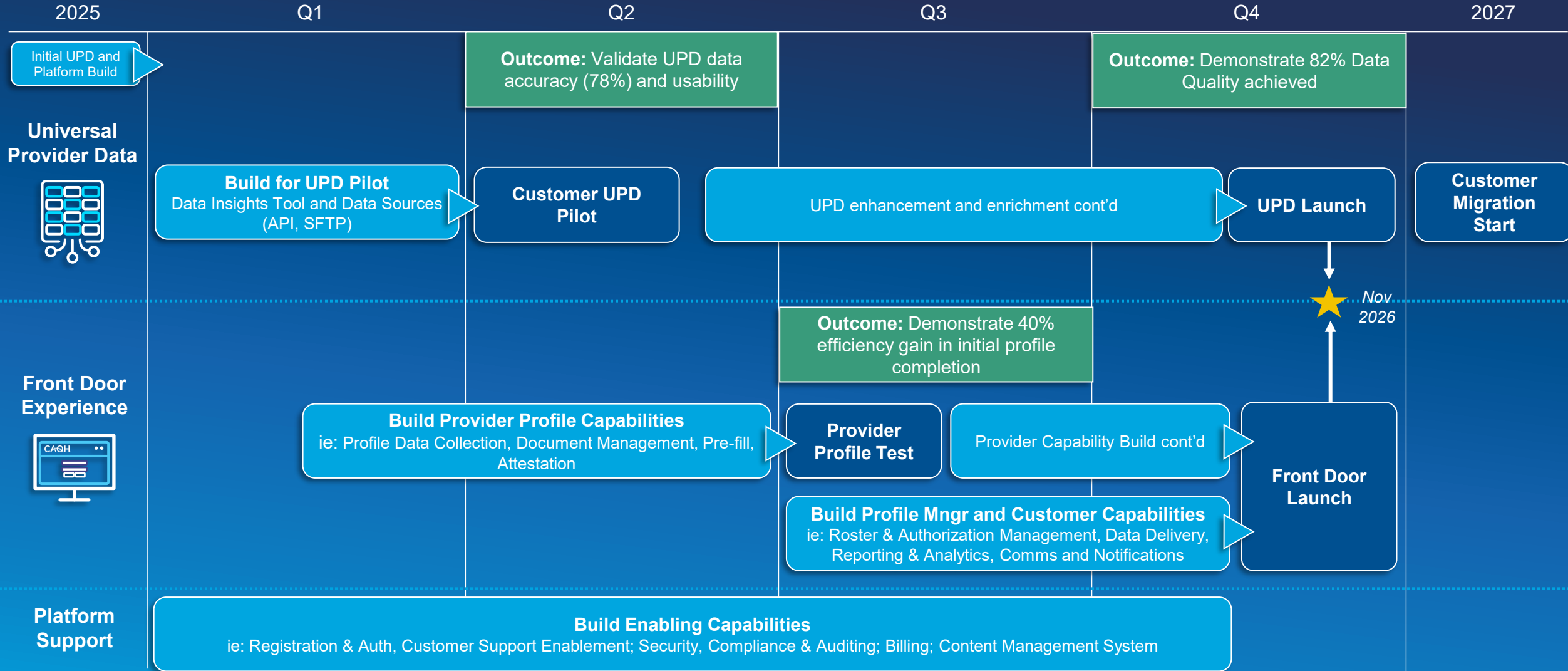
Transformational User Experience

- Modernized UI and enhanced usability
- Dashboard for progress transparency, quick actions, and alerts
- Mobile responsive experience enabling use on any device



NEXUS TIMELINE

The 2026 roadmap focuses on demonstrating outcomes and building toward a full platform launch in Q4



Thank you!